

Cookies Policy

Cookies on Xtrade.com

Xtrade.com is operated by Blacsley Como Ltd (referred to in this policy as “We”, “Us” or “the Company”), a company incorporated under the laws of Union of Comoros, with registration number No. 15808 and registered Hamchako, Mutsamudu, The Autonomous Island of Anjouan, Union of Comoros.

What are cookies?

Cookies are small pieces of text that are stored on your computer when you visit a website or mobile application. They are not programs and cannot execute as code or introduce viruses – instead, cookies act more like a passport that the website checks and updates each time you visit. Most websites you visit will use cookies to improve your user experience. Their functions include confirming your identity for security purposes, determining the type of browser and settings you are using, or allowing website owners and third-party advertisers to tailor content to your preferences. Cookies are managed by your browser. Each cookie is unique and contains some anonymous information, such as a unique identifier, a website name, numbers and letters. It allows a website to remember your browsing preferences.

Types of cookies

1. Duration

Cookies have different durations depending on the different types of information they collect.

Session cookies

A session cookie is essential for ensuring the proper functioning of the website and is used to manage registration/login and access to saved features. Session cookies are stored temporarily for the duration of a given browsing session and are deleted from the user's device when the browser is closed.

Persistent cookies

Persistent cookies are stored on your computer for a certain period of time (usually one year or more) and are not deleted when the browser is closed (unless the user deletes them before their validity period expires).

2. Origin

Cookies are categorized as follows by their origin:

First-party cookies

Cookies that are set by the website owner or service provider, in this case, us, are called "first-party cookies" and can only be read by this website. Cookies that are set by parties other than the website owner are called "third-party cookies".

Third-party cookies

Third-party cookies enable third parties to provide features or functionality on or through the website or service you are using (such as advertising, interactive content, and analytics). The third parties that set these third-party cookies can recognize your computer both when you visit the website or service and when you visit certain other websites and services.

3. Consent

Based on the General Data Protection Regulation and the regulatory framework of the ePrivacy Directive, cookies can be divided into two main categories – necessary cookies (mandatory and performance), which do not require the user's consent, and preference cookies (functional and targeting/advertising), which do require consent. You give your consent by selecting "Accept all cookies" in the pop-up window that you will see when you visit our website. For your information, you can always choose which cookies you allow us to use, except for the essential and performance cookies, which cannot be turned off. If you change your mind and want to withdraw your consent, you can do so at any time – simply select the cookies you want to accept from the pop-up window or via your browser. You can read more in the "changing cookie settings" section below.

Necessary cookies

Necessary cookies (also known as “strictly necessary”) are cookies that are necessary to provide an online service at someone’s request. All cookies used by our mobile applications are session cookies (i.e., necessary cookies). Such cookies do not require consent as they are strictly necessary to provide the service requested by the user.

Performance cookies

Performance cookies (also known as “necessary for functionality”) collect analytical information about how you use the website, such as page views and loading speed. Performance cookies do not allow you to be identified as they are anonymized. Performance cookies do not require your consent.

Functional cookies

These cookies allow our Website to remember visitors' choices, such as username and language, and to provide improved and personalized results. These cookies usually require consent.

Targeting or advertising cookies

These cookies are used to provide advertisements that are relevant to users, as they are based on their interests. They may be set even if the site itself does not display advertisements. These cookies are usually from third parties. Such cookies always require consent.

We also use Google Analytics and other Google services, such as Google Tag Manager, to analyse the use of our Website. Google Analytics generates statistical and other information about the use of the Website using cookies on users' computers. The information generated in connection with our Website is used to create reports on the use of the Website. Google will store this information. You can disable "Google Analytics" cookies by visiting the following address: <https://tools.google.com/dlpage/gaoptout?hl=en-GB>. Google's Privacy Policy is available at: <http://www.google.com/privacypolicy.html>.

Why do we use them?

- Cookies help us understand how our Website and mobile application are used, in order to analyse our services and make necessary improvements;

- To personalize our Services and provide you with a better interaction with the interface;
- Advertising and analytical cookies also allow us to see which pages, links and subdomains users have visited so that we can provide more relevant ads;
- To track our performance metrics;
- To optimize your interaction with the trading platform, including remembering your preferences, location, preferred language, browser and other data;
- To authenticate your identity for security purposes; and
- To maintain our Website and certain of its functionalities.

You can always choose which cookies you allow us to use, except for necessary and performance cookies, which cannot be excluded.

Website Cookies

We have a compiled list of cookies and how we use them. It may be changed from time to time without notice. Please open the link below to access more information about the types of cookies we use.

Changing your cookie settings

You can allow or prohibit the use of non-essential cookies using the cookie management tool available on our Website.

You can also set or change the controls on your web browser to accept or refuse cookies. If you choose to refuse cookies, you can continue to use the website, although your access to some features and areas of the website may be limited. If you block cookies, you will not be able to use all the features of our Website and trading platform and you may experience a different interaction with the interface of our services. You can also delete cookies that are already stored on your computer. Again, doing so may have a negative impact on the usability of our services. As the ways in which you can refuse cookies through your web browser controls vary depending on the browser, you should visit your browser menu for more information. You should follow the instructions provided by your web browser, which are usually located in the "Help", "Tools" or "Edit" menu. Alternatively, an external resource is available at www.allaboutcookies.org/manage-cookies, which provides specific information about cookies and how to manage them to suit your preferences.

By accessing and/or using our Website(s) and/or our services, you give us your consent to place Cookies on your computer in accordance with our Cookie Policy. Please read this Cookie Policy to learn more about the information we collect when you use our Website(s).

If you do not wish to accept Cookies in accordance with this Cookie Policy in connection with your use of our Website(s), you should cease using our Website(s).

Miscellaneous

We reserve the right, at our sole discretion, to review and/or amend this Cookie Policy and Disclosure Policy as we deem appropriate or necessary.

The Board of Directors will review and approve/confirm his Cookie Policy at least once a year.

Leading version.

This Policy may be translated into different languages. If there is a discrepancy between the different language versions the English version will prevail.

Last updated: 11.12.2024